Get a Jump Start on Your New Job
with the KnowledgeMaster Employee Education Website!

As you begin your new job, you want to develop the knowledge and skills to be successful at Southern States. We have a resource to help: KnowledgeMaster, Southern States' employee education website.

KnowledgeMaster offers the training you need, when you need it. You control the timing and pacing, and the courses even bookmark your spot when you’re called away. KnowledgeMaster also keeps track of courses you've completed, creating a record of your accomplishment. And it's available from any computer with a high-speed internet connection.

You’ll be able to access KnowledgeMaster after your manager has submitted all your new hire paperwork and you have been assigned an employee ID. Here's how to log on:

- Go to http://knowledgemaster.sscoop.com (turn off pop-up blockers if needed)
- Type in your username, which is the lowercase letters “ssc” plus your employee ID number (for example: ssc123456). Your employee number can be found in the top right corner of your pay stub, or your manager can retrieve it from Timekeeper.
- When you log on for the first time, your password is ‘Training1’

Within 30 days of employment, you must complete the following required courses:

- Ethics - Following Your Moral Compass (OPR113WBT)
- Southern States Cooperative Employee Handbook (OPR103WBT)
- Preventing Harassment - Preventing and Addressing Harassment, Discrimination, and Retaliation (OPR104WBT)
- Protecting Customer Information (CD101WBT)
- Fighting Identity Theft and Fraud in the Workplace (CD104WBT)
- EEO & Affirmative Action Training (OPR116WBT) - (Managers & Supervisors only)

These courses are grouped together into a collection called “New Hire Training” for easy reference. You can access them from the homepage by clicking the “New Hire Training” button.

And be sure to explore other training that’s available to you by using the “Browse for Training” list on the homepage.

Try KnowledgeMaster soon, and start investing in your success by growing your knowledge!

After your new hire paperwork is processed, you’ll receive an e-mail at your SSC address notifying you of your username. Watch for it! (If you do not have an SSC e-mail address, the message will be sent to your manager.)